

# Carita House



COVER IDEAS  
IN PROGRESS

## Carita House

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[www.caritahouse.com](http://www.caritahouse.com)

My Carita House Account No.

[www.caritahouse.com](http://www.caritahouse.com)

# WELCOME

Time flies and this is our 45th catalogue... quite an achievement... and we hope that you like it! You will notice that quite a few of the designs in this catalogue are continued from previous years - albeit in new colourways. This is because so many of you have contacted us over the last couple of years and stated how nice it is to have some continuity of designs and colourways especially for clubs and schools.

At Carita House we pride ourselves on providing you with quality items at affordable prices and which you also know are still going to be available should new members join your club, team, group or school.

Special Orders - where you are able to have any of our existing designs in any colour combination that you wish with **NO MINIMUM** quantity, are ever more popular and at Carita House we pride ourselves in offering this unique service to all our customers. Our bespoke Special Orders Department will also quote you for your own design leotard or outfit - just send in a drawing showing as much detail as possible and we will quote you accordingly.

We do hope that you enjoy browsing through this collection.

As ever we are so grateful to all our long-standing customers and we look forward to hearing from you all again in the coming year.

Official Sponsors  
to the BSGA British Schools  
Gymnastic Association



## HOW TO ORDER

Phone

01270 627722

Monday - Friday 9am - 4.30pm

Please have all your details to hand for a speedy process.

(We have an answerphone outside office hours, or if our lines are busy, so please leave your telephone number and all your details and we will call you back)

On-Line

[www.caritahouse.com](http://www.caritahouse.com)

Use our secure online ordering system. Also exclusive to our website is the **ONLINE SALE** - some fantastic offers to be had!

Catalogue

You can also download the catalogue from our website.

Visit [www.caritahouse.com](http://www.caritahouse.com) and see the home page for all instructions.

Email

[action@caritahouse.com](mailto:action@caritahouse.com) and advise all the relevant details.

By Post

Send the enclosed order form or all the details of your order to:

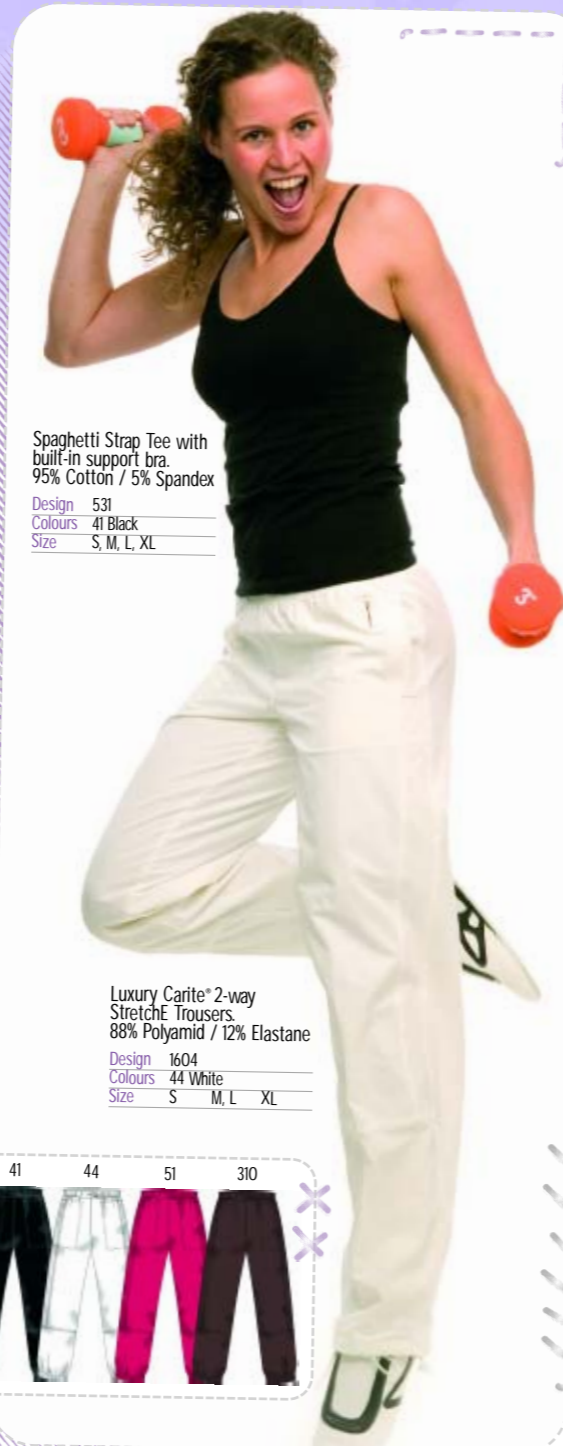
**Carita House, Stapeley, Nantwich, Cheshire, CW5 7LJ**

Payment

Cheque (payable to Carita House), Mastercard, Visa, Maestro, Solo & Electron (Minimum cheque value - £3.00. Please send smaller amounts in stamps or coins)

Please see page 75 for the colour reference chart and all material information.

Designed & Produced by: Siân Carstensen with Sean Mason [www.SeanMason.co.uk](http://www.SeanMason.co.uk)



Spaghetti Strap Tee with built-in support bra.  
95% Cotton / 5% Spandex

Design 531  
Colours 41 Black  
Size S, M, L, XL

Luxury Carite\* 2-way Stretche Trousers.  
88% Polyamid / 12% Elastane

Design 1604  
Colours 44 White  
Size S, M, L, XL



# How to Order

## Terms & Conditions

### DELIVERY

#### 2ND CLASS POST

This is included free of charge in all our prices unless specified on the price list. Delivery is generally 4-5 working days.

#### 1ST CLASS POST

- £1.00 extra per item.  
Delivery is generally within 2-3 working days.

#### SPECIAL DELIVERY

- £8.00 per 2kg parcel.  
Guaranteed to arrive before 1pm next working day. Parcels will have to be signed for so please advise a suitable address.

#### COURIER SERVICE

- £10.00 per box.  
Guaranteed next working day delivery. Parcels will have to be signed for so please advise a suitable address.

#### BFPO ADDRESSES

- extra according to region.  
Please state the country you are based in to enable us to deduct VAT if applicable.

#### FOREIGN ADDRESSES

Postage is extra at cost and dependent on the weight of your parcel. This can only be calculated once we know your complete order.

### AVAILABILITY

We aim to despatch all stock items immediately BUT HARD AS WE TRY, IT IS DIFFICULT TO PROVIDE 100% STOCK AVAILABILITY OF EVERY ITEM IN EVERY SIZE.

Some goods sell much better than even we can predict and we always try to keep adequate stock levels. If we do run out of any particular item this will be shown clearly on your invoice and please accept that we will replace stocks as quickly as possible and send the balance of your order as soon as we can - and within 28 days where possible.

If you have a specific date that you require your order by please state this when you order and we can then keep you informed of any delays.

### SIZES

Our size chart is on page 84 of the catalogue. If you are in any doubt about the size you require please give us as much information as possible re your measurements - chest, waist, hips, height, inside leg - and we will do our best to size you accurately.

### CLAIMS

Any claims in respect of non-delivery of goods will ONLY be considered if such claims are received IN WRITING after 15 working days of placing your order with us. If you have received an invoice from us separately please quote your invoice and account number.

Without written confirmation from you we are unable to process any claims with the Post Office and we cannot therefore send replacement items if required.

You MUST check with your local post office BEFORE making a claim. Frequently parcels are kept at your local post office for reasons unbeknown to us. If we send you replacements and your original parcel then arrives you are legally obliged to inform Carita House and the Post Office of its arrival.

### POSTAGE COSTS FOR ACCESSORIES

#### BALLS - CLUBS - TRAINERS - CHALK

1 item	£2.50
2 items	£3.50
3 - 5 items	£6.00
6 - 9 items	£9.00
10 + items	FREE

#### YOGA MAT - YOGA BALL

1 item	£4.00
2 items	£8.00
3 - 5 items	£9.00
6 - 9 items	£10.00
10 + items	FREE

#### HOOPS

1 item	£9.00
2 items	£8.00
3 - 5 items	£7.00
6 - 9 items	£6.00
10 + items	FREE

Please try to order hoops in bulk to avoid the high postage costs imposed by the new GPO rules which are unfortunately beyond our control!

### RETURNS & REFUNDS

Carita House takes great care to ensure that all the items that we sell are of the highest quality. Should you be unhappy in any way with your purchase we operate a FULL MONEY BACK POLICY providing that the goods are returned unwashed and unworn and in PERFECT condition WITHIN 10 DAYS OF DESPATCH DATE.

All you need to do is parcel the goods up and return them to us with your correspondence. We are happy to process all returns without delay providing that either proof of purchase or other invoice details are enclosed in your returns parcel.  
**ALL EXCHANGES AND REFUNDS MUST BEAR YOUR INVOICE NUMBER AND ACCOUNT NUMBER.**

Special orders take 8 weeks and cannot be exchanged or returned.

Please note that when returning a parcel to us it is your responsibility until it reaches us; we therefore recommend that you obtain proof of postage.

We will of course give a full refund on any faulty goods that have not been worn or washed and will also reimburse you for any reasonable postage costs incurred in returning the goods to us.

If faulty goods are returned AFTER having been worn or washed we will repair the fault, make the garment good and return it to you with a refund for any reasonable postage costs you have incurred.

### WASHING INSTRUCTIONS

#### METALLICS / GLITZY FABRICS

Hand wash inside out in cold tap water. DO NOT USE FABRIC CONDITIONER OR STRONG WASHING POWDERS. Do not dry near strong heat. Do not tumble dry or iron.

Glitzy fabrics are a novelty item with limited durability and may dull with wear and repeated washing and areas that incur friction may show some loss of the glitzy. It is recommended that these leotards be used for occasional use only for displays or competitions and not on a daily basis. Please note that these fabrics may not perform to the standards of our solid and print silkskin & velour.

#### VELVET / COTTON / SILKSKIN / SUPPLEX / CREPE

Machine wash at 30 degrees, spin and hang to dry immediately. DO NOT LEAVE BUNDLED WHILST WET AT ANY TIME. DO NOT USE FABRIC CONDITIONER OR STRONG WASHING POWDERS.

### GIFT VOUCHER

The perfect present! We can provide Gift Vouchers for multiples of £5.00 and £10.00. Please ring and enquire.

### PRINT

Due to printing tolerances the colours shown in this brochure are as close as possible to the original. Carita House reserves the right to withdraw or amend any of the items shown in the catalogue without prior notice.

### LEGAL STATEMENTS

The prices quoted in this catalogue are valid until August 31st 2010.

We reserve the right to raise or lower prices if extraordinary movements on the foreign exchange occur and if the ruling rate of VAT is changed.

**ORDER HOTLINE**  
**01270 627722**  
Monday - Friday 9am - 4.30pm